



Terms of Use, Privacy Policy & Tax Disclaimer

Effective Date: January 1, 2021

Business Name: Integrity Business Solutions

Website: www.integritytaxestx.com

Location: Texas

By accessing or using this website, you agree to the following Terms of Use, Privacy Policy, and Disclaimer. If you do not agree, please do not use this website.

1. Tax Disclaimer

The information provided on this website is for **general informational purposes only** and does not constitute tax, legal, or accounting advice.

Tax laws are complex and subject to change. Individual and small business tax situations vary. Visitors should not rely solely on information contained on this website when making tax decisions and should consult directly with a qualified tax professional regarding their specific circumstances.

Use of this website does **not** create a tax preparer–client relationship. A client relationship is established **only after** required intake documents are completed, engagement terms are agreed to, and services are formally accepted.

2. No Guarantee of Results

Refund amounts, tax liability, eligibility for credits, processing times, acceptance of returns, audit selection, and outcomes are determined solely by the IRS and/or applicable state tax agencies.

Integrity Business Solutions makes **no guarantees** regarding:

- Refund amounts
- Speed of IRS or state processing
- Acceptance of tax returns
- Audit outcomes
- Penalties, interest, or adjustments



3. Electronic Return Originator (ERO) Disclosure

Integrity Business Solutions is an IRS-authorized **Electronic Return Originator (ERO)**. We electronically file tax returns based on information provided by the taxpayer.

Taxpayers are responsible for reviewing their tax returns for accuracy before signing and authorizing electronic filing. We rely on information supplied by clients and are not responsible for errors resulting from incomplete, inaccurate, or omitted information provided by the taxpayer.

4. Bank Products & Refund Advances Disclosure

Integrity Business Solutions may offer **bank products**, including refund advances and refund transfer options, through third-party financial institutions.

Approval, funding amounts, fees, terms, and eligibility for bank products are determined solely by the participating financial institution — **not** by Integrity Business Solutions or the IRS.

Refund advances are **loans**, not tax refunds, and may be subject to additional terms, fees, and repayment requirements. Refund advances are **not guaranteed**.

5. Remote & In-Person Services

Tax preparation services may be provided **remotely and/or in person**, depending on client preference and availability. Remote services may involve secure electronic document submission, virtual consultations, phone calls, emails, or text messaging.

6. Client Communications

By providing your contact information, you consent to receive communications from Integrity Business Solutions via:

- Phone calls
- Text messages
- Emails

These communications may relate to appointments, document requests, tax preparation services, or follow-up matters. Standard message and data rates may apply.



7. Privacy Policy

Information We Collect

We may collect:

- Name, phone number, email address
- Taxpayer identification and tax-related information
- Financial information required for tax preparation
- Website usage data (cookies, IP address, analytics)

How Information Is Used

Information is used to:

- Provide tax preparation and related services
- Communicate with clients
- Comply with IRS and legal record-keeping requirements
- Improve website and service quality

Safeguarding Information

Sensitive tax information is collected and stored using **secure, encrypted systems** and handled in compliance with IRS safeguarding rules. We do not sell or share personal information with third parties except as required to provide tax services, process bank products, or comply with the law.

8. Third-Party Links

This website may contain links to third-party websites, including IRS, state tax agencies, or banking partners. Integrity Business Solutions is not responsible for the content, accuracy, or privacy practices of third-party sites.



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9. Limitation of Liability

Under no circumstances shall Integrity Business Solutions be liable for any direct, indirect, incidental, or consequential damages arising from the use of this website or reliance on its content.

10. Intellectual Property

All content on this website, including text, logos, graphics, and materials, is the property of Integrity Business Solutions and may not be copied, reproduced, or distributed without written permission.

11. Changes to These Terms

Integrity Business Solutions reserves the right to update or modify these Terms, Privacy Policy, and Disclaimer at any time. Continued use of the website constitutes acceptance of any changes.

12. Contact Information

For questions regarding these terms or privacy practices, please contact:

Integrity Business Solutions

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